



DETAILED JOB DESCRIPTION

1. GENERAL MANAGER RAIL OPERATIONS - KRBR143 (Re-advertised)

Reporting to: The Managing Director

Employment type: Contract of 5 years' renewable once

Work Station: Nairobi

Duties and Responsibilities

- i) Formulation of strategies for enhancement of rail operations, warehouse operations, last mile services, appropriate evacuation of cargo and plans to enhance market share or related logistics operations.
- ii) Development and revision of rail operation Policies, Guidelines, and Work Procedures to adapt to changes in the business environment.
- iii) Review, initiate, direct and implement the ongoing applications of new technology in train operations management.
- iv) Provision of technical and professional review for safety of train operations' efficiency and work methods.
- v) Developing, reviewing and implementing trains and wagon ferries schedules for safe train operations.
- vi) Managing and coordinating the movement of ferries, locomotives and rolling stock turn round to ensure their availability.
- vii) Evaluating the performance of the railway transportation and marine services with respect to passenger and freight Report accidents and provide support for objective investigation of accidents/incidents to identify the root cause and implement remedial action to avoid recurrence.
- viii) Formulating and implementing the Safety Management Plans (SMP).
- ix) Developing and reviewing of rail and marine operational tripartite instruments for cross border operations with other railway Corporations.

- x) Implementing systems and strategies that guarantee reliable, efficient inland waterways, Cargo transport services that meet customer satisfaction.
- xi) Prepares and presents periodic reports to management.
- xii) Implementing Safety Management Plans (SMP) in Marine operations.
- xiii) Developing and appraisal of staff in the department to achieve business and people objectives.
- xiv) Identifying and documenting marine services risks.
- xv) Implementing Employee Safety management systems in compliance with Corporation Safety policy.
- xvi) Monitoring ship port activities to avoid environmental and water pollution.
- xvii) Complying with Quality Management System (QMS) in marine section by ensuring operation processes meet the requirements of ISO Standards.

Required Qualifications

- i) Master's Degree in a relevant field from a recognized institution.
- ii) Bachelor's Degree in Engineering, Commerce, Economics, Business, Operations management or any other related field from a recognized University.
- iii) Be registered with a relevant professional body where applicable and in good standing.
- iv) A minimum of twelve (12) years relevant experience, five (5) of which must have been in Senior Management position.
- v) Certificate in Leadership Course lasting not less than four (4) weeks from a recognized institution.
- vi) Proficiency in computer applications.
- vii) Meets the requirements of Chapter Six of the Constitution of Kenya 2010.

Skills and Competences

- i) Report and Minutes writing skills.
- ii) Leadership, Planning and Supervisory skills.
- iii) Excellent written and oral communication skills.
- iv) Excellent analytical and interpersonal skills.
- v) Rail operations experience.
- vi) Demonstrated merit and ability as reflected in work performance and results.