Ref. No. GM(CAP)/OP/09 /1 Complaint Ref No:

CUSTOMER COMPLAINT FORM

Name _____ **P.O. Box** _____

Town/City _____ **Post code** _____

Telephone _____ **Email:** _____

Complaint Details

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Date _____ **Signature** _____

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Ref. No. GM(CAP)/OP/09 /1 Complaint Ref No:

Your complaint has been received and will receive due attention. You will receive our response within 14 days from today. Please quote the **Complaint Ref No** on this page in all future correspondence regarding this complaint.

We sincerely thank you for bringing this matter to our attention.

Yours faithfully,

CORPORATE AFFAIRS MANAGER